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PROTESTANT

# 24/21/05 10:30

ACCEPTED

Legal 3-1-05

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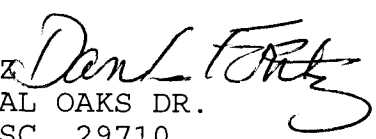
TO WHOM IT MAY CONCERN,

THIS LETTER IS TO REPLY TO DOCKET NO.2004-353-WS

I AM A HOMEOWNER IN THE LAKE WYLIE MOBILE HOME COMMUNITY. I AM WRITING THIS LETTER IN REGARDS TO THE REQUEST FOR A RATE INCREASE. I UNDERSTAND THAT THE PRICE OF DOING BUSINESS GOES UP FROM YEAR TO YEAR, BUT AN INCREASE OF 250% (\$20.00 TO \$70.00) IS A HARD HIT ON MOST PEOPLE. I ALSO AM NOT HAPPY WITH THE QUALITY OF THE WATER . WHILE IT IS TESTED TO MAKE SURE THAT IT MEETS SAFETY REQUIRMENTS FOR DRINKING THE QUALITY OF THE WATER IS LESS THAN DESIREABLE. I WILL EXPLAIN: I BOUGHT MY HOUSE NEW AND THE ONLY WATER THAT HAS BEEN SUPPLIED IS BY LAKE WYLIE MOBILE COMMUNITY. I HAVE HAD TO REPLACE SHUT-OFF VALVES IN MY HOUSE THAT HAVE BEEN COMPLETELY CLOGGED WITH EITHER LIME OR CALCIUM CHUNKS. I NOW HAVE 4 COLD WATER FAWCETS IN MY HOUSE THAT ARE PARTIALLY PLUGGED. I HAVE PUT A FILTER ON THE MAIN LINE COMING INTO THE HOUSE, BUT THE LITTLE CHUNKS STILL GET IN. I HAVE SHOWN MR. MALPELI THE SHUT-OFF VAVLES I HAVE TAKEN OUT OF MY HOUSE AND HE SAYS HE DOESN'T UNDERSTAND IT, BUT HAS DONE NOTHING TO CORRECT THE PROBLEM. IN CLOSING I WOULD LIKE TO SAY THAT I DON'T MIND A MODEST INCREASE, BUT WOULD LIKE TO SEE THE QUALITY OF MY WATER IMPROVED SO THAT I DON'T HAVE TO KEEP REPLACING SHUT-OFF VALVES AND FAWCETS IN THE FUTURE.

SINCERELY,

DAN L. FRITZ  
1043 SENTINAL OAKS DR.  
LAKE WYLIE, SC. 29710



RECEIVED

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SC PUBLIC SERVICE  
COMMISSION